



Your City at Work

2009 Annual Highlights

Fayetteville
ARKANSAS

Your Mayor Lioneld Jordan



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I thank you for the privilege to serve as Mayor of the City of Fayetteville. While the 2009 year has seen its challenges, it was a productive year for the City of Fayetteville. We are blessed with fine City employees who work hard for our community every day, and a great aspect of this job is the ability to work with such a fine team. This is a wonderful City, a city of the flagship university of the State of Arkansas, the centerpiece of arts and culture in the state, a hotbed of history and historians, an engine for statewide economic development, and so much more. But, in Fayetteville, I believe our greatest assets will always be the people who make up our great community and the natural environment in which we live as a community. I love this city, and I thank all of you for doing so much to make Fayetteville one of the top places to live in the United States. I provide the following information to you in order to update you on some of the highlights of your city government in the 2009 year.

Mayor Lioneld Jordan



Challenges we faced *together.*

As we all vividly remember, the City of Fayetteville was struck by a severe ice storm in January of 2009. The magnitude of this storm was so extensive that over 520,000 cubic yards of debris had to be removed from the City, and over 20,000 trees had to be trimmed of hangers. Total costs to the City were approximately \$5.5 million (87.5 % of which will be reimbursed by Federal and State FEMA). Throughout this ordeal, I was proud of the way the employees of this City pulled together to meet that challenge. This included both hourly employees, and salaried personnel in all departments throughout the City, who unselfishly put the needs of the City ahead of their own to successfully accomplish necessary tasks to address this catastrophe.

Following the 2009 ice storm, the Community Development Housing Rehabilitation and Redevelopment Programs stepped up and assisted low and moderate income residents of Fayetteville with clean-up and ice storm related minor repairs. Many of the residents helped were senior citizens. Clean-up projects were completed for 51 city residents and minor repair projects were completed for eight homeowners.

During the first quarter of 2009, the Transportation Division utilized the majority of its resources to remediate the residual effects of the significant ice storm that struck this region in January. Transportation crews continued to perform storm debris removal for most of the next four months, accounting for approximately 40% of the annual work schedule.

Parks Maintenance staff spent approximately 5,737 hours responding to damage from the ice storm. Crews cleared roads of limbs, repaired damaged infrastructure, and removed hazardous trees from parks and trails. The City of Fayetteville partnered with the American Red Cross to establish shelters at the Fayetteville Boys and Girls Club and First United Methodist Church. The shelters assisted over 100 people for five days--providing shelter, food, cots to sleep on and recreational facilities at these sites. Parks and Recreation assisted in the opening, operations, and the recruitment of volunteers for the two shelters opened during the ice storm. To further assist in replanting trees damaged or lost in the ice storm, the Urban Forestry Division applied for and received a grant in the amount of \$81,915. A portion of the funds will be used by the Arkansas Forestry Commission for a sample tree inventory on 45 miles of roadway in 3 areas of town and 3 major parks including Walker, Gulley and Wilson. The data obtained from the inventory will provide information on trees that are hazardous and need to be pruned or removed.

In order to help citizens replant trees lost in the ice storm, Parks and Recreation held two tree give-aways in the spring and fall called Re-Leaf Fayetteville. Over 2,000 trees were given to citizens to plant on their property to help re-establish our City's urban forest. GIS was vital in the 2009 Ice Storm by providing a daily update for citizens on the progress of the cleanup, and the Fayetteville Fire Department responded to over 270 calls for service in a 24-hour period and handled over 600 calls for service in a four-day period.



REORGANIZATION

The City of Fayetteville organization structure was modified in 2009 to increase efficiency of services. Divisions and programs that provide similar services were combined under one Department. For example, the Animal Services, Code Compliance, Community Development, Current and Long Range Planning, Engineering, and Building Safety were combined under the Development Services Department, formally combining several programs and divisions that have a common function: development or community services related to the growth of the city. The purpose of this reorganization was to realize efficiencies between like functions, become more effective as we provide like services to our customers, and create a unifying base among the different entities.

Additionally, changes in capital facilities were made to enhance the efficiency and effectiveness of City operations. The Building and Code Compliance departments were moved to the Zoning, Planning, and Engineering Building. This move consolidated all those departments together to better serve the citizens of Fayetteville. The space vacated in City Hall was then utilized to move Human Resources and Parking Services to the first floor for easier access. The Billing and Collection office was moved to a consolidated area on the first floor as well. The space for customer service issues on the first floor was greatly expanded, which will add to the comfort of customers and efficiencies of our process. Finally, an additional large meeting room has been established on the first floor as an alternative to the third floor meeting room. All of these moves have been a long time coming and were efficiently accomplished at minimum costs by our Building Maintenance department, which performed all the renovations.

Other structure changes included expanding the Water and Wastewater Utility to incorporate the Solid Waste and Recycling Division into what is now known as the Utilities Department. In July, a new four-person division was created to handle Capital Projects for the department.



IMPROVED EFFICIENCY, SERVICE & FISCAL RESPONSIBILITY

MAYOR

MAYOR'S ADMINISTRATION (CHIEF OF STAFF)

COMMUNICATIONS & VOLUNTEER SERVICES DEPARTMENT

DEVELOPMENT SERVICES DEPARTMENT

BUILDING SAFETY DIVISION
CITY PLANNING DIVISION
COMMUNITY SERVICES DIVISION
ENGINEERING DIVISION

FINANCE & INTERNAL SERVICES DEPARTMENT

ACCOUNTING DIVISION
BILLING & COLLECTIONS DIVISION
BUILDING MAINTENANCE DIVISION
BUDGET DIVISION
HUMAN RESOURCES DIVISION
INFORMATION TECHNOLOGY DIVISION
PURCHASING DIVISION

INTERNAL AUDIT DEPARTMENT

PARKS & RECREATION DEPARTMENT

STRATEGIC PLANNING & INTERNAL CONSULTING DEPARTMENT

SUSTAINABILITY DEPARTMENT

TRANSPORTATION SERVICES DEPARTMENT

AIRPORT SERVICES DIVISION
FLEET DIVISION
PARKING & TELECOMMUNICATIONS DIVISION
TRANSPORTATION DIVISION

UTILITIES DEPARTMENT

CAPITAL PROJECTS DIVISION
SOLID WASTE & RECYCLING DIVISION
WATER & WASTEWATER OPERATIONS DIVISION
WASTEWATER TREATMENT DIVISION

FIRE DEPARTMENT

POLICE DEPARTMENT



City of Fayetteville Administration Organization Chart

IMPROVED SERVICE THROUGH TECHNOLOGY

Focusing on efficient use of technology and streamlining city services to citizens was a top priority for the City Administration in 2009. E-government or online services were added to the City's website, www.accessfayetteville.org, in addition to improved communication efforts through the use of social media and improved programming by City Channel 16: The Government Channel.

Accessfayetteville.org improvements in 2009 include adding online services such as:

- Online Crime Reporting allowing victims the benefit of online reporting of some minor crimes, thus not having to wait for a police officer to arrive at their home or business
- Online Warrant Searching that allows citizens to check warrants on themselves or others
- Development Services e-submittal process in which all development applications can be submitted, reviewed, and approved through a virtually paperless process, utilizing the combination of existing technologies. Citizens and developers are able to link to the comments and site plans of any project via the new website link, which will enable users to view plans from their personal computer.
- Frequently Asked Questions section - to make finding information easier for citizens to improve customer service
- Cone Patrol to providing information on road closings and traffic delays due to road construction

Other technology improvements during 2009 included the completed conversion of the parking enforcement system to the new Integrated Parking Solutions, Inc. (IPS) system; this includes upgrading all electronic handheld citation writing devices and completing the installation and testing of new Park-O-Meter (POM) parking meters for efficiency. A new Voice Over Internet Protocol (VOIP) Telecommunications System was installed and programmed at the new District Courts Building and at the Central Fire Station.



IMPROVED EFFICIENCY, SERVICE & FISCAL RESPONSIBILITY

FISCAL RESPONSIBILITY

Approximately \$300,000 of energy efficiency upgrades were performed on seven City buildings in the 1st quarter of 2009. Building Services installed the City's first elastomeric white roof following the WalMart roof specification. And, the City installed its first LED trail lights as a pilot project.

The Fleet Division instituted several changes that have resulted in a reduction of expenses and a streamlined operation, such as new contracts for recapped tires that has resulted in a reduction of 20% in new tire purchases. A new replacement program for large heavy equipment was developed that standardized engines when possible and provides more fuel efficient, cleaner burning engines. An evaluation of the Fleet rental pool resulted in fewer vehicles needed, which resulted in a reduction of overhead charges, thus resulting in a savings of \$59,000 per year. Fleet also instituted employee shifts to provide evening coverage of mechanics 5 days a week.

In an effort to make the most of taxpayer's dollars during the economic downturn without reducing services, many City Departments secured grants and received donations in 2009. The City of Fayetteville secured nearly \$10 million during 2009 through grants and donations. This additional funding contributed to capital improvement projects, sustainability and environmental efforts, and recreational and public safety programs. Below is a list of some of the funding secured:

- \$724,900 for the Energy Efficiency and Conservation Block Grant
- \$68,000 for the Fayetteville Public Library's Solar Test Bed project
- \$25,000 grant secured through the Boston Mountain Solid Waste District
- \$291,000 State Tribal and Assistance Grant for sanitary sewer rehabilitation
- \$2,500 Arkansas Energy Program to implement the Residential Energy Efficiency Program (REEP)
- \$656,600 Economic Development Initiative (EDI) for the Community Development Program
- \$649,821 Community Development Block Grant (CDBG) for Community Development Program





- \$172,702 Community Development Block Grant – Recovery (CDBG-R) for Community Development Program
- \$683,085 in stormwater quality improvements including stream bank restoration projects on Niokaska Creek in Sweetbriar Park and a section of the West Fork of the White River
- \$387,000 for sidewalk construction and transit shelter and bus pad installation
- \$3,988,822 for airport capital improvements
- \$50,000 Arkansas Parks and Tourism Outdoor Recreation Grant for Doc Mashburn Park
- \$28,233 CDBG for Yvonne Richardson Community Center Storage Renovation
- \$20,000 grant from A & P Commission for the Lights of the Ozarks LED Lights
- \$1.43 million to the Police Department for various grants including Underage Drinking Enforcement and Education, Selective Traffic Enforcement Program, Justice Assistance Recovery and Local Solicitation Grants, Internet Crimes Against Children and Drug Enforcement
- \$74,664 in donations to the Fayetteville Animal Shelter
- \$30,000 Procter and Gamble donation for a dog park at Bryce Davis Park
- \$2,500 Fayetteville Fire Fighters Association donation for 2009 Movies in the Park series



The City continues to focus on streamlining the process of providing full services to the community; finding additional funding sources, grants, and donations; and increasing efficiencies to make the most responsible use of taxpayer's dollars.

COMMUNITY OUTREACH

The Communications and Volunteer Services Department was formed in 2009 by combining the Cable Administration and Neighborhood Programs. The Neighborhood Program was expanded to include community outreach and the city's volunteer programs. The first project assigned to the Community Outreach Coordinator was to coordinate an economic development summit for the city in the first three months of 2009. The summit, titled "Fayetteville Forward", took place March 31 - April 4, 2009, came in under the budget allowed by City Council and exceeded all expectations of participation and diversity of stakeholders. The Fayetteville Forward events attracted over 475 participants from 334 different stakeholder groups. A post summit survey of participants revealed that a remarkable 87% wanted to continue to volunteer their time to the issues discussed during the summit. This tremendous response verified that the event was a success and resulted in the formation of the Fayetteville Forward Economic Accountability Council (FFEAC). The FFEAC consists of 11 Action Groups focused on issue areas identified during the summit and led by volunteers committed to the future of Fayetteville. The FFEAC and all 11 groups are provided administrative support through the Community Outreach Coordinator. FFEAC administration includes scheduling 8-12 public meetings each month, attending several group meetings, and facilitating the monthly FFEAC meeting. The Community Outreach Coordinator also is responsible for maintaining the FFEAC website and other communication as needed.

Other projects completed by Community Outreach in 2009 include the redesign of the City's Quarterly E-Newsletter. The new design is titled "Fayetteville Forward" and has a focus on the future of Fayetteville, informing the public about city projects and events, and opportunities for civic involvement. Community Outreach has also started a Good Neighbor Program by creating a flyer with tips for being a good neighbor and includes a general overview of city ordinances frequently violated in neighborhood areas. The Good Neighbor Program also includes sample "Welcome to the Neighborhood" letters for neighborhoods to share with new residents.



Difficult economic times have resulted in increased demand on local food banks. The Community Outreach Program led the coordination of a sustaining food drive, at the mayor's request, to provide a continuous source of food donations to our local food banks. In 2009, food donations to local banks exceeded 8,000 lbs - with the biggest donations coming during World Food Day. That event resulted in over 75,000 lbs of food donations from combined efforts and Tyson Corporation matching donations.

The Communications and Volunteer Services Department also began using social media to keep the public informed about happenings at the city. Using Twitter and Facebook has increased the number of people being informed and is reaching a new sector of citizens. The City's Volunteer Program, now placed under this department, began to grow in 2009 with the Fayetteville Forward volunteers, volunteers from the Fayetteville High School Service Learning class, and others.

Additional community outreach and information service improvements included the Fayetteville Government Channel making some significant enhancements in 2009, including:

1. Development of more "series" programming, including ParkShow, News You Can Use and First Thursday recaps
2. Improved production values for both meeting and informational programming
3. Improved graphic design to enhance readability and viewer enjoyment
4. Provided more entertaining and motivating programming
5. Examples of new and enhanced programming: News You Can Use - Fayetteville Forward, The Mayor's Corner, ParkShow, The Fayetteville History Minute, Safety PSAs for trails and fire safety, and Trail Trekkers Recruitment

Several community outreach programs were initiated in 2009 with a goal of improving community sustainability and quality of life in Fayetteville. These include Project L.I.G.H.T.S., GreenWay, EAC Watershed Luncheons, and the Fayetteville Community Gardens Coalition.



COMMUNITY IMPROVEMENTS & OUTREACH

L.I.G.H.T.S. -- Recognizing that low income families spend an average of 21 percent of total income on utility bills, Mayor Jordan, the U of A's Students in Free Enterprise (SIFE), the Fayetteville Housing Authority, and the Sustainability Department created the L.I.G.H.T.S. project to replace incandescent light bulbs in low income housing units in Fayetteville. To date, L.I.G.H.T.S. has installed 1,400 CFL bulbs in 252 apartments utilizing over 200 volunteer hours from SIFE students. Expected savings over the life of the bulbs total over \$69,000.

GreenNWay -- In partnership with the Chamber of Commerce, SIFE, and the University of Arkansas's Applied Sustainability Center, the City Sustainability Department helped create the GreenNWay business certification. This certification includes a checklist of business sustainability efforts and provides third-party verification.

In partnership with the City's Environmental Action Committee and a handful of active volunteers, the Sustainability Department has developed the EAC Watershed Luncheon series targeting Fayetteville residents, City staff, elected officials, and business leaders. The Luncheons are focused on the economic and environmental benefits of watershed protection, including sessions on riparian zones, geographic morphology of Northwest Arkansas, and how to build a rain garden. The Luncheons will continue through May 2010.

In 2009, Building Safety implemented the Residential Energy Efficiency Program (REEP) [Fayetteville's Energy Scorecard].

The Housing Rehabilitation Program completed 25 rehab projects and 11 minor repair projects. The Redevelopment Program assisted 8 homeowners. The Housing Program community partners completed two projects and there was one faith-based project completed.

The Transportation Program assisted 118 Fayetteville residents. The taxi program, which assists elderly and disabled residents, assisted 70 people. The transit program assisted 48 low and moderate income people.



The Community Development Block Grant (CDBG) Sub-recipient Program provided grants to six local nonprofit agencies to assist them in providing their valuable services to the community. The 2009 sub-recipients were:

City of Fayetteville Parks and Recreation – YRCC
FUN4KIDS utilized funding for transportation, education, and recreation programs at the Yvonne Richardson Community Center.

Fayetteville Public Library
Reading Roadshow takes the public library story-time experience to children in day-care settings who otherwise would miss out. Books for Borrowing established lending libraries in four Fayetteville Head-start centers, encouraging home-based early literacy for low-income preschoolers.

LifeSource International, Inc.
Funds were used to support an 8-week summer day camp that provided educational and recreational activities for at-risk youth in the 2nd through 9th grades. The camp operated eight hours a day and five days a week for eight weeks.

Northwest Arkansas Economic Development District, Inc
Funding allowed for the purchase of a handicap accessible conversion van for the Fayetteville/Hillcrest Towers Senior Center Transportation Services. This new, reliable van is being used to serve the needs of the underserved door-to-door individuals.

Ozark Guidance
Funding was used to provide immersion and mainstream activities for the adults of Watson Street Apartments. Activities included transportation, meals, and tickets to events.

Peace at Home Family Shelter
Safe Housing-New Hope project assisted homeless, extremely low-income households residing in Fayetteville to obtain and maintain violence-free housing and employment with income sufficient to support themselves and their children.



COMMUNITY IMPROVEMENTS & OUTREACH

Community Gardens: The Fayetteville Community Garden Coalition (FCGC) was developed and certified as an Arkansas non-profit corporation in 2009. The City's role in the Coalition is to facilitate the development of community gardens on public land by providing land, participating in obtaining a water supply, and providing oversight of the FCGC. The committee facilitated and supported community gardens located at Seven Hills and Jefferson School and is composed of many partners, including the City of Fayetteville, National Center for Appropriate Technology, University of Arkansas Division of Agriculture, Appleseeds, Ozark Natural Foods, as well as others. Several other community gardens were created by individuals as a result of the FCGC. Other city-owned lands are being evaluated for potential community garden sites in 2010.

City Staff constructed a community garden at Yvonne Richardson Community Center (YRCC) for the children attending the summer and after school programs at the YRCC. Volunteers assisted in building and soliciting donations to construct a tool shed at the garden. City Horticulturists developed a program known as "Kid Crops" to teach cooking and nutrition, environmental sustainability, teamwork, and community involvement through hands-on experiences in the YRCC Children's Garden.

Overall, 40,310 children and adults participated in Parks and Recreation programs and events in 2009, an incredible number for a city of 70,000 people. These programs included hosting eight major tournaments for youth and adult softball, youth soccer, and Ultimate Frisbee. Fayetteville programs were a huge success in 2009 and continue to enhance the quality of life of our community.

Lake Fayetteville Outdoor Festival: Fayetteville Parks and Recreation partnered with the University of Arkansas Intramural/Recreational Sports Department and Lewis and Clark Outfitters for the first annual Lake Fayetteville Outdoor Festival on April 18, 2009. The festival was a huge success with over 3,000 children and adults in attendance. Music, food, trail rides, inflatable toys, disc golf, and kayaking all contributed to the first annual festival's success.



6th Annual Wilson Park Art Walk: the city partnered with the Artists of Northwest Arkansas for the 6th Annual Art Walk. The event was held at Wilson Park on October 3rd with over 400 people attending. For the first time, the event featured a musical performance by the Ozarks Philharmonic Youth Orchestra and a guest appearance from Miss Arkansas's Outstanding Teen. Local artists painted pictures and sold art work to the public. Ten percent of the proceeds were donated to Parks and Recreation for future art projects in the parks. A children's section was set up for children to paint.

Adult Kickball League: The inaugural season of the Fayetteville Parks and Recreation Adult Kickball League was a huge success. The league had 16 teams and over 208 participants. Interest was so high that teams had to be turned away, and Parks and Recreation is now planning to operate a summer and fall season in 2010.

Youth Summer Be Active Camps: Eight "Be Active" Camps held during the summer including the Adventure Camps, Soccer Camp, Tennis Camp, Fitness & Swimming Camp and Drama Camp served 399 youth participants. The Adventure Camp included bicycling, kayaking, hiking, fishing and environmental education at Lake Fayetteville.

Gulley Park Concert Series: There were six free concerts held at Gulley Park with an estimated audience of 9,600 people.

Yvonne Richardson Community Center: The Celebration of Champions banquet was hosted by YRCC on July 18th, 2009 and featured guest speaker Nolan Richardson. This fundraiser was the first annual event sponsored by the Southeast Fayetteville Community Center Board. It raised a total of \$10,146 for YRCC programs for 2010.

The YRCC enjoyed a banner year for programs and participants. The Summer Fun4Kids program had a record 2,016 participants. Over the course of the year 729 children took part in the homework help program, 350 children got the jump on school supplies at the Back to School Bash, over 500 people attended the Christmas Party, and 2,850 people utilized the Life Source Monthly Food Basket giveaway. In all, 11,800 children and adults participated in YRCC programs and events in 2009.



CAPITAL & INFRASTRUCTURE IMPROVEMENTS

Capital and infrastructure improvements for 2009 are numerous and include improvements to the water and wastewater systems, streets, trails, parks, sidewalks, and City facilities.

The new 15,000 square foot District Court building is a State-of-the-Art facility that will be submitted for LEED-Silver Facility Certification and is the first new building completed under the city's Green Building Policy that requires all new, City-owned buildings over 5,000 square feet to meet the LEED-Silver standard.

Numerous Wastewater System Improvement Project (WSIP) construction contracts are complete or nearing completion. Three WSIP projects were completed in 2009 at a total final construction cost of \$5,770,590. The total completion amount to date on the project is 161 million. More than 16,000 feet of sewer pipe was lined with cured-in-place pipe in 2009, at a cost of \$622,256, and is a more efficient process for restoring corroded piping systems without the costly expense and disruption of a laying new pipe. Water and sewer staff repaired hydrants and leaks, completed thousands of utility locates, rehabilitated hundreds of manholes, and placed and repaired thousands of feet of water and sewer pipe,

Trail improvements included completion of Scull Creek Trail crosswalks and connections, installation of safety signs, fencing and new lights. Mud Creek Trail received 870 linear feet of new 12' wide trail and a new 80' trail bridge east of Front Street. Shiloh Trail, Walker Park Trail, and Lake Fayetteville Trail also saw additional improvements.

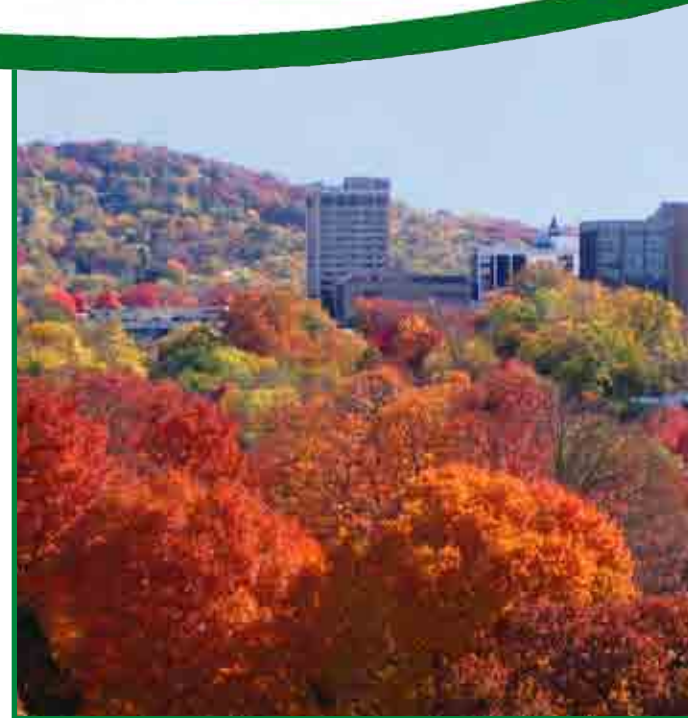
Several Transportation Improvement Bond Program projects were completed in 2009. The College Avenue project received new sidewalks, tree installation, street lighting, traffic signal upgrades, and street renovations. This project resulted in an improved transportation corridor for both vehicular and pedestrian traffic, which provides for a safer Downtown area. Township Street received a complete overhaul with a new water line, curb and gutter with improved drainage structures, sidewalks, and street overlay. These joint improvements should result in many years of reduced maintenance of this roadway. South College Avenue and Government Avenue were examples of two other streets receiving a complete overhaul of infrastructure during 2009.



Also accomplished during the past year was the overlay of 8.3 miles of City streets. Sidewalk construction of 11,090 linear feet of new sidewalk and 22,432 linear feet of curb and gutter was installed.

Two new Traffic Signals were installed in 2009. Both of these signals were completed in cooperation with the Fayetteville School District through a cost share program. New lights at Martin Luther King Boulevard and Garland Avenue and at Mission Boulevard and Starr Road were operational for the beginning of the 2009 school year. These lights provide additional safety measures to two heavily traveled roadways.

Park improvements in 2009 included implementation of a native grass program, trail wayfinding signs, renovation of Field 1 at White River Baseball Complex, design and planning of new community parks, community gardens, and a dog park. The grand opening of Rodney Ryan Park was held March 26, 2009. The park includes a play area for ages 2-12, pavilion with picnic tables, wiffleball field, and an entry sign. Rectangular pavilions were constructed at Finger and Gulley Parks.



AWARDS

The City of Fayetteville was recognized national, regionally, and locally for its excellence in various programs and projects.

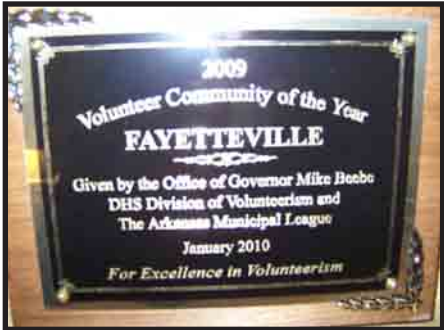
Volunteer Community of the Year for the State of Arkansas

The Fayetteville Public Library was selected to serve as one of four case studies in a national study funded by the Institute for Museum and Library Services and conducted by the University of Washington on the social, economic, personal, and professional value of free access to computers at public libraries.

Retirement Lifestyles Magazine named Fayetteville as a Northwest Arkansas Town named as one of 11 Southern Retirement Hotspots

Environmental Awareness Award from America in Bloom

Honored as Tree City USA



GFOAs Distinguished Budget Presentation Awards Program Winner

CNN Money lists Fayetteville as #13 among midsize metro cities that are the best places to launch a small business startup

Illinois River Watershed Partnerships Golden Paddle Award for environmental stewardship.

Natural Resources Defense Council listed Fayetteville as #6 on their Smarter Cities ranking, including #1 on Environmental Standards and Participation, #6 in Green Space, and #5 in Water Quality.

The Fayetteville Trails Program won the Legacy of Fayetteville Award from the Fayetteville Chamber of Commerce in October of 2009.

The Strategic Planning and Internal Consulting Department received the Achievement in Comprehensive Planning award from the Arkansas American Planning Association for the Fayette Junction Master Plan. Kristina Jones, Strategic Planning Technician, received the Achievement in Technology award for her work on the Fayette Junction Sketch-up model, which enabled charrette participants to visualize change over time. Leif Olson, Associate Planner, received the American Institute of Certified Planners certification, which is the only nationally recognized professional planner certification.

Because of the improved operational efficiency, significant savings, and increased vehicle availability, the Fleet Management Division was given a top 20 award by the Top 100 Best Fleet Organization.

Wilson Park was named by Citiscapes as the "Best Public Park" and for the Fayetteville Multiuse Trail Network, Citiscapes announced it as the "Best Municipal Trail System", "Best Place to Jog or Walk", and "Best Place to Bicycle"



The Fayetteville Square Renovation was awarded the Legacy Award by the Fayetteville Chamber of Commerce Construction and Developers Committee.

Walker Park Senior Adult Activity Center was recognized as a wellness center by the State of Arkansas, and the Center was renamed to Senior Adult Activity and Wellness Center

On October 21, 2009, Detective Cory Roberts received the National Exchange Club's Officer of the Year Award as a result of his dedication and achievements involving work on computer forensics and his work on internet crimes against children cases.

On December 18, 2009, Lieutenant Brian Waters completed the 10-week Northwestern University School of Police Staff and Command and received the Franklin M. Kreml Leadership Award to honor his outstanding performance as class vice-president and mentor to his peers. This school is attended by police executives from all over the country and this is the third year in a row a member of the Fayetteville Police Department has received this award.

The Fayetteville Fire Department recognized the valor of two Southwestern Electric Power Company employees who assisted in the life saving and CPR efforts of Station 2 C-platoon personnel during the rescue of a victim from an apartment fire.



The Water & Sewer Operations Division and CH2M Hill were honored with several awards in 2009:

2009 Awards	Level	Description
Northwest District of Arkansas Water Works & Water Environment Association - Wastewater Manager of The Year Award - Tim Luther (CH2M Hill OMI)	District	This award recognizes outstanding achievement as manager of a wastewater facility.
Arkansas Department of Labor, Arkansas Workers' Compensation Commission and Arkansas Department - Accumulative Years of Safety Award for Working 3 Years Without A Lost Day Away From Work – (CH2M Hill OMI)	State	The awards recognized OMI associates for working over 3 years without a lost time injury or illness.
Water & Wastes Digest's Top 10 Projects for 2009 - Hamestring Lift Station & Design & Construction project	National	Selected for kinds of challenges faced and overcome by all involved parties, as well as final goals achieved and success met.
Chamber of Commerce Infrastructure Award -West Side WWTF	Local	8th Annual Construction and Developers Awards
CH2M HILL presidential teamwork award	OMI	In customer satisfaction category
Governor's Corporate Conservationist of the Year	State	For excellence in protecting and managing the wildlife and natural resources in Arkansas
Arkansas Department of Environmental Quality - Environmental Stewardship Award (ENVY Award) Nominee	State	For innovation of environmental projects and programs in the State.
2009 American Council of Engineering Companies Arkansas Chapter - Engineering Excellence Award	State	Recognizes engineering achievements demonstrating the highest degree of merit and ingenuity
Arkansas Water Environment Association (AWEA) - Laboratory Analyst Excellence Award - Nick King (CH2M Hill OMI)	State	Recognition for start up of West Side Laboratory.

